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What to do if you get a Scam Email



If you get an email you're not sure about you can speak to someone you trust like a support worker, friend or family member.



A scam email is one where someone you don't know sends you an email with a link to click on the computer, your phone or device.



This link could be a computer virus or programme which can copy your personal or financial details.



Or an email that asks you to send them money.



This is called phishing. As they are trying to “fish” for your details, personal information or cash for criminal purposes.



You can block emails so you do not get more messages from them.



You can delete the emails without opening the message or any links.



Signs to look out for are:

-An urgent email from trusted company like the Police, Government or a Bank.

It could say its urgent good news or bad news.





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It could be from a company you don't know or recognise.



- The email might say-
- You have a parcel when you haven't ordered anything.
- Say you've won the lottery when you haven't played it.



Don't ever call the phone number on a scam email. Or click the link in a suspicious email.



Always use the correct phone number on a trusted website.